THE PULSE

News of the
New England Deaconess Hospital Employees

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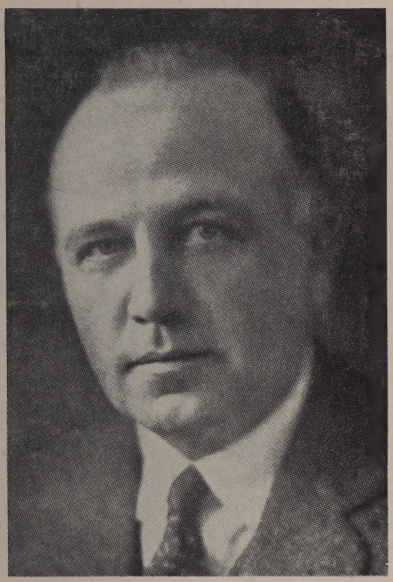


DR. WARREN F. COOK

In the sunny, corner office on the first floor of Deaconess one can find our busy Executive Director if he is not off to a Hospital Convention or a special committee meeting.

My first glimpse of Dr. Cook was behind a large desk covered with papers and blueprints of the new building we are planning. Leaning back in his chair and speaking in a soft voice, he gave me the high lights of his life.

He was born in Kansas, but since his father was a Methodist minister, he lived in various places in that section of the country, including Colorado. After high school he was determined to go to college, but the meager funds of a minister's family were not sufficient. He had to make his own way through college. His first job was that of a chore boy for three sisters who ran a college boarding house. He had to chop and split the wood for the cook stove and fireplace. He also had to care for the stock and milk the cows. For this he received his meals — in the kitchen.

After several months Dr. Cook got himself promoted (so he thought) to a waiter, but still he received the same food, which was mostly tomatoes (tomatoes fried for breakfast, sliced for lunch, and stewed for dinner.) Then he found that by representing a large clothing store in a neighboring city, he was able to clothe himself.

The first year he played on the college baseball team and the next summer he was offered a job pitching on a semi-professional ball club in one of the neighboring cities. When he returned to school the next year, he could not play on the college team because of his professional status but was offered the job of coaching the college team, for which he received his tuition free. With the money he had made through the summer and with tuition free, Dr. Cook got through this year without having to milk the cows or wait on table.

During the rest of college he played on several teams, and managed one for a season. The last team on which he played was the Kansas City Blues, a team of the Western Association. In the middle of his college education he stopped and taught school for a year. During his last year in college, Dr. Cook preached in Lawrence, Kansas, and studied at the State University there. A professor of philosophy at the University, who formerly had

taught at Yale and had preached at Middlefield, Conn., took an interest in Dr. Cook and obtained a pastorate for him there the next year. From Middlefield he commuted to Yale for three years for his theological studies. In New Haven he did a great deal of shopping for his parishioners — once he bought an Easter bonnet for one of his choir members — and she wore it! At the end of three years he moved to a Church in Hartford, Conn., and continued schooling at the Hartford Theological Seminary. After a pastorate in Bensenhurst, New York, where he attended the Union Theological Seminary, he was called to the First Methodist Church in New Britain, Conn., where he stayed for five years.

While there, the first World War broke out and Dr. Cook went to France with a group of special speakers for the Y. M. C. A. — the purpose being to try to overcome the prejudice of American troops for the German people. After his return he was called to the First Methodist Church in Montclair, New Jersey.

While serving on the Social Service Committee of the New Jersey Conference, he became very much interested in the New York Methodist Hospital. Fearing the death of their administrator, the Board of Trustees asked Dr. Cook to serve as the assistant, with the idea that he fill the position of administrator when the time came. However, the administrator did not die and Dr. Cook stayed there for six years as the assistant until asked to come to the Deaconess to be the Executive Director. He has held his position here for nearly twenty years, which speaks well of Dr. Cook's ability and popularity.

His hobbies, as one can readily understand, are centered in sports. He enjoys golf (plays to 15 handicap); he belongs to the Brae Burn Country Club; he plays tennis and likes to bowl, especially with the Deaconess bowling teams. He is past President of the New England Hospital Association and has been Treasurer of the Mass. Hospital Association since its organization.

DOROTHY OGREAN

HOSPITAL RETAINS PUBLIC RELATIONS FIRM

It may not be generally known that the hospital has retained Gilchrest-Spriggs & Co., Boston public relations consultants, to plan and conduct a long-range public relations program, and that they are frequently to be seen around the hospital gathering information and making plans.

Arrangements were made by them for our student nurses' Glee Club to present Christmas carols at the "Christmas on Beacon Hill" entertainment which was held at the Copley-Plaza Hotel on December 9th for the benefit of the overseas program of the Unitarian Services Committee. They have arranged for a group from the Glee Club to sing over WEEI on Wednesday afternoons for a period of eight weeks. This program started on February eleventh and may be heard from 3:30-3:45 P. M.

They are also handling arrangements for the hospital's Fiftieth Anniversary Celebration which will be held this year. Plans are well under way, and this will be a great event in the history of the hospital.

CAR REGISTRATION

The suggestion was made that the Personnel Office keep a list of all employees' and doctors' car registration numbers and makes, especially since some difficulty has been encountered in connection with snow removal. This is in no way a restriction on parking, but it may mean that if a car is identified as belonging to one of the hospital family it will not be hauled off for storage by the Police Department. Of course, winter may be over, but we would still like to maintain the list. So if you have not given the above information to your department head or to the Personnel Office, please do so — for your own good as well as ours.

QUESTIONS

Recently a little griping was heard about our meals. This brought to mind the overwhelming praise given by people who must eat all their meals out

and who thoroughly enjoy eating here. Many favorable comments have been made by the employees, too. Did the complainers ever stop to think about the answers to these questions:

Have you ever eaten meals over a period of time in any other large institution?

Do you expect "company fare" every meal when you are at home or when you cook?

Have you ever stopped to consider the variety in the meals served?

Where can you find baked goods to compare with ours in a similar set up.

Where can you even equal your fare here in quality, quantity, and all around tastiness for the sum you pay?

Thanks to the Lancaster General Hospital.

NEW ASSOCIATE EDITOR

At the last staff meeting of PULSE reporters, it was unanimously decided to ask Mrs. Vera Fogg to be an associate editor replacing Mrs. Marion Lynch, who left some time ago. Vera, in her new job as Administrative Assistant, has an inside track on hospital affairs of which we hope to take advantage. Late flash: offer accepted.

HOSPITAL DEPARTMENTS SOCIAL SERVICE
Number One of a Series

We are very glad to tell you something about how the Social Service Department works, because the members of that department think they really have most satisfying and interesting jobs.

Our main aim is to establish a friendly, sympathetic, cooperative relationship with the patients, so that they will fee free to discuss with us the many problems that arise in time of sickness. Mothers are worried about leaving their families when it is necessary for them to enter the hospital for treatment; fathers about their loss of income, if illness means giving up a job; elderly people who live alone are concerned about care after their discharge; sick children, especially with a chronic disease like Diabetes, have many problems. Patients frequently do not understand about the treatment or operation that has been advised, and they need a careful explanation of what the procedure is to be. In all of these cases, the social worker can be of help.

She must know about all of the resources in the community that can be called upon to assist individual patients, such as Family Societies, Visiting Nurses' Associations, Convalescent Homes, Rehabilitation Bureaus, Veteran's Aids, Departments of Public Welfare, etc. Because many of our patients come from other states, we must know how to find out quickly about resources in their local communities.

We try to help the patients plan for their period of hospitalization, with adequate living arrangements (if these need changing), better job opportunities, convalescent care, and artificial appliances. Many people need help in adjusting to a permanent handicap.

The service we give is not covered by any other department. It includes consideration of the patient's personal problems and his economic and social situation, in addition to his physical condition.

GERTRUDE S. JAMESON.

IT'S NEVER TOO LATE
(Contest Division)

At least not for a while yet. Because of the tardiness of the last PULSE, we are extending the deadline for entries in the "Why I Like My Job" Contest to February 28th. The letters already received are excellent, but the extension will give people more time for a try at that crisp green rectangle familiarly known as a $5 bill. Repeat on rules: Letters of 200 words or less on WHY I LIKE MY JOB, deadline February 28th, every employee eligible, send entries to Editors of THE PULSE.

NEW EQUIPMENT
(Snow Plow Division)

Last month the hospital purchased a gasoline-driven, 5 horse-power sidewalk snow plow. This plow, although light for the amount of snow fallen

this year, has helped out remarkably. There is another side to the picture — the same plow may be converted into a power-driven lawn mower, if and when we ever see green grass again.

The new snow plow did not remove all the snow, however. The men who left the warm inside for the cold outside to become snow shovelers deserve everyone's thanks for the wonderful job of snow removal they did this winter of winters. Paths have been kept shoveled no matter how many feet of the white stuff piled up in the night. The hospital covers a lot of territory, and some of the men have worked practically around the clock to make this possible. Thanks a lot, fellows.

—HERBERT ROBINSON.

LABOR RELATIONS COMMITTEE
December 9, 1947

Miss Grady, Deaconess Kitchen, had no report to make, and the Palmer Kitchen was not represented. Mrs. Parkins of the Personnel Office asked that the employees cooperate with that office by giving changes of address so that the files may be kept up-to-date. For the Pharmacy, Miss Nardi reported that all their employees are very happy.

The possibility of organizing an Employees' Fund was discussed. Such a fund was in existence many years ago and proved to be successful, and Mr. Robinson gave a report of its aims and accomplishments. Briefly, there would be optional dues of twenty-five cents per month per employee, and from the fund employees would receive financial aid when ill. Collections for gifts, flowers at time of illness, etc., would be absorbed by the fund, and a party or picnic would be given for employees once a year. The motion was made and carried that the Labor Relations representatives canvass the personnel of their departments to see how employees feel about such a fund and report at the next meeting.

The secretary announced that Miss Sylvia Ward has been appointed the new alternate from the Chemistry Laboratory. Representatives from Solution Room, X-Ray, Radium, and Chemistry Laboratory will discuss any probems of their departments at the next meeting on Tuesday, January 13th.

FASHION SECTION

Some girls will and some girls won't some girls do and some girls don't. Others might and possibly would, several may and no doubt should . . . WEAR LONGER DRESSES.

FOUND

Near cafeteria, some time ago, a Sheaffer Lifetime pen. Owner may claim by identifying at the Personnel Office.

GLAD TO SEE YOU

We hang out the Welcome Mat for the following people who began work here in January. We hope they like it here and will stay a long time.

Chemistry
Laura Apelian
Abbie Schneider
Mary Egar
Dietary
Joan Fay
Anna Clark
Elverton Merrill
Harriet Ryan
Mildred Fouhey
Virginia Nault
Edna Ahearn
Margaret Healey
Agnes Murphy
Denis Kelleher
Anna Wray
Housekeeping
Thomas McGowan
James Shields
John McGarry
Robert Gero
John Gallagher

Nursing
Margaret Murray
Carolyn Johnson
Gloria Robinson
Arlene Street
Emilie Borek
Norma Davis
Marion Gibbs
Dorothy Henry
Dorothy Tumblin
Mabel Wyatt
Catherine Stewart
Sara Caddes
Hilda Callahan
Mary Currie
Leslie Sannon
Patricia Burke
Irene Furbush
Pathology
Dr. Klaus Dehlinger
Pharmacy
Conrad Casto
Social Service
Dorothy Hickie
X-Ray
Dr. Raymond Healey

LETTERS TO THE EDITORS

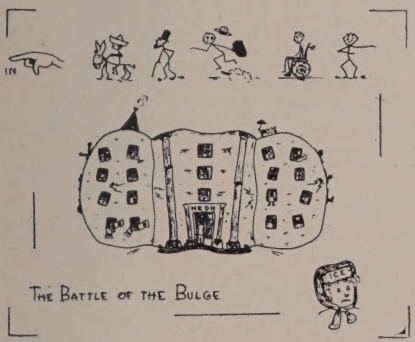
"I want to say a few words of praise for the medical staff, nurses, dietitians, cooks, and all employees of the Deaconess and Palmer Hospitals for their kindness to me. I received courteous, kind, and efficient treatment while I was a patient for nine weeks. I am proud to be an employee of such a great institution."

CLIFFORD GRANT,
Deaconess Cook.

BOWLING

The Bowling League continues to meet at the usual place with a good attendance. Dr. Cook is now considered a "steady." On February 2nd, amidst the din of the globular spheres (globular with a grain of Sodium Chloride), striking the maple toothpicks, and in an attempt to equal the memorable standing of K—— B——, Tommy White of Purchasing commandeered the payoff position with a high of 110.0 and an average of 98.33. Among the weaker sex, Mr. Emery of the Laundry hit a high of 98.0 and an average of 94.0. The last standings were as follows:

Purchasing	92.33
Executive	88.58
Pharmacy	86.00
Laundry	82.53
Engineering	75.92
Palmer O. R.	74.90
Deaconess O. R.	69.67



THE BATTLE OF THE BULGE

Business is booming! We are fighting a Battle of the Bulge daily. It almost looks as if we were losing, but with the new building in prospect — there is hope. If that's built in a hurry maybe the walls won't come tumbling down.

In this weather pity that poor patient who has only a parasol over his head against the elements. Chief Neweng Deacho is sending out distress smoke signals — but will help come in time? It's no wonder everyone has been busy. It's remarkable that such excellent care and service has been given to the patients.

During 1947 the number of patients admitted was 7,624 and the total patient days' service amounted to 101,720. We have 300 beds and our average daily census was 278.7 beds occupied. The daily average of patients in the hospital was 92.89 per cent of occupancy. The highest monthly average of 96.1 per cent occupancy was in November. Most hospitals operate at an average of 85 per cent occupancy.

ADMINISTRATION

Dr. Cook journeyed to Chicago early in the month to attend the Midwinter Conference of the Presidents and Secretaries of the State Hospital Associations — which is part of the American Hospital Association. The meetings were held at the Hotel Drake, February 5, 6, and 7.

Millie Pinkham, Deaconess Cashier, entered the hospital again early in February for more surgery. The whole hospital joins in wishing her well and commends her indomitable spirit. We'll be glad to see you back, Millie.

Mrs. Hazel Alcott has resigned from the Cashier's Office. We hate to see her go and hope she may come back sometime. Mrs. Edythe M. Phelps, formerly Floor Hostess on Palmer III has transferred into Mrs. Alcott's position.

DIETARY

Our sympathy to James Layne, Deaconess Potwasher, on the death of his son, and to the family of Ernest Williams, formerly Deaconess porter, who died January 21.

HOUSEKEEPING

We are glad to report that Mary Summers is rapidly recovering from her serious illness and will resume her work at Kent Street House soon.

Others off the sick list and welcomed back are Katherine Barbour, Stewart Lee, James Cassidy and Henry Corbett.

Mrs. Quinn visited Palmer 6 as a Blood Donor recently.

NURSING

Snow, wind, drifts! — and tied up transportation! Nothing stopped loyal nurses Nanny Peterson and Grace Middlemas from coming to work in that crippling snow storm on Sunday, January 18. And all those other faithful nurses who come in regularly deserve a special word of praise.

A welcome back to Sophia Nasse who has been away for an extended rest. She is now Teaching Supervisor in Palmer Operating Room. And a farewell to Ellen Lindgren who has left P. O. R. to take up post graduate studies at Yale.

We hear from Florida that Ilione Lewis and Lois Farwell are enjoying their work in the Sunny South and finding time to visit the seashore — when the cold winds from Boston are not blowing through.

The jinx struck Deaconess O. R.! Miss Eloise Schumacher has been hospitalized for an appendectomy.

At a tea in Harris Hall on January 15th, 24 new students were greeted into the Nursing School. January also brought finishing days — this time congratulations to the class of 1948 Seniors who completed training in January and February. We are glad to see many of them have returned as members of the Nursing Staff.

PATHOLOGY

By the time you read this we hope to have all of our associates back to work and in the best of heath. Dr. John Cranor should shortly be sufficiently well to shovel his way out to civilization again. Edwina Lavoie is in Boston City Hospital as a result of falling on ice, and we certainly hope that they will find her injuries are not serious. Jean Morrissey is so fond of night life that she decided to have her appendix out in the middle of the night.

We had a very pleasant visit from Dr. Merlin Trumbull, formerly Assistant Pathologist here. He has resigned his position at Beverly Hospital and should now be well established in his new work as Pathologist of the Baptist Hospital in Memphis, Tennessee. That particular city should be sitting on top of the world as far as pathologists are concerned, for Dr. William Tribby is pathologist at the Methodist Hospital. Dr. Trumbull and Dr. Tribby will be separated by only a few blocks and we know each will enjoy the other's company.

Dr. Wahi has returned from his tour of the country during which he met and worked with nearly every important pathologist in the United States. He is now at the Children's Hospital awaiting passage to England. After a few months there and on the Continent, he will return to his native India in time to take up his teaching at Agra Medical School.

PHARMACY

The Pharmacy greets Conrad "Connie" Casto, its newest addition — working as the "Gas Man."

What member of the Executive Office recently sat on a bowl of fingernail polish and called on the Pharmacy Lab for aid? Can it be that the skirt can no longer be used for what it was intended? Look before you leap, we always say.

SOLUTION ROOM

Miss Marjorie Clinch has announced her engagement to Mr. Harry Whitman of Brookline. No date has been set for the wedding.

EDITORIAL STAFF

Editors

ELLEN ADAMS MARY PARKINS

Associate Editors

VERA FOGG CHARLES SCHRAUB

Administration ..... CATHERINE GALVIN
Admitting ..... JOSEPHINE MAGLIOCCA
Blood Bank ..... RUTH NEWTON
Chemistry Lab. ..... CONSTANCE SELLMAN
Dietary ..... NONA BELLE GREEN
Engineering ..... HERBERT ROBINSON
Hostesses ..... ESTHER PRINCE
Housekeeping ..... HAZEL GORMLEY
Laundry ..... RITA DENNEHY
Nursing ..... DOROTHY OGREAN
Pathology Lab. ..... KATHERINE HALEY
Pharmacy ..... JOHN KARMAN
Purchasing ..... JOHN KEEFE
Record Rooms ..... KATHARINE SHIRLEY
Social Service ..... BETTY DOWNEY
Solution Room ..... DOROTHY BLANCHARD
Volunteer Service ..... PAMELA WHITNEY
X-Ray ..... ELEANORE JACOBS